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Inland Empire Health Plan

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Program Overview

Inland Empire Health Plan (IEHP) would like to introduce the Topical Fluoride (TFL) for Children and Adolescents FQHC Incentive Program! This program guide provides an overview of the IEHP's Topical Fluoride for Children and Adolescents FQHC Incentive Program. The purpose of this program is to encourage Federally Qualified Health Clinics (FQHCs), Rural Health Clinics (RHCs) and Indian Health Facilities (IHFs) to support IEHP's goals of ensuring our members ages 1-20 years receive topical fluoride services and exceed minimum performance level targets established by California Department of Health Care Services (DHCS). This is a quality performance measure that IEHP needs to improve upon and is an area of focus for DHCS. IEHP is looking to our FQHC partners to help us improve the rate of our members receiving these services.

✓ Getting Help

For more information on IEHP's Topical Fluoride for Children and Adolescents FQHC Incentive Program, visit the IEHP website at https://www.providerservices.iehp.org/en/provider-central/ provider-incentive-programs/pay-for-performance-program or email the Quality Team at QualityPrograms@iehp.org or call the IEHP Provider Relations Team at (909) 890-2054.

Program Terms and Conditions

- A Provider currently contracted with Plan for the delivery of services, not pursuing any litigation or arbitration or has a pending claim pursuant to the California Government Tort Claim Act (Cal. Gov. Code sections 810, et seq.) filed against Plan at the time of program application or at the time additional funds may be payable, and has demonstrated the intent, in Plan's sole determination, to continue to work together with Plan on addressing community and Member issues. Additionally, at the direction of the CEO or their designee, Plan may determine that a Provider is not in good standing based on relevant quality, payment, or other business concerns.
- Participation in IEHP's Topical Fluoride for Children and Adolescents FQHC Incentive Program, as well as acceptance of incentive payments, does not in any way modify or supersede any terms or conditions of any agreement between IEHP and Providers, whether that agreement is entered into prior or subsequent to the date of this communication.
- There is no guarantee of future funding for, or payment under, any IEHP Provider incentive program. The program and/or its terms and conditions may be modified or terminated at any time, with or without notice, at IEHP's sole discretion.
- Criteria for calculating incentive payments are subject to change at any time, with or without notice, at IEHP's sole discretion.
- In consideration of IEHP's offering of the IEHP Topical Fluoride for Children and Adolescents FQHC Incentive Program, participants agree to fully and forever release and discharge IEHP from any and all claims, demands, causes of action, and suits, of any nature, relating to or arising from the offering by IEHP of the IEHP Topical Fluoride for Children and Adolescents FQHC Incentive Program.
- The determination of IEHP regarding performance scoring and payments under the IEHP's Topical Fluoride for Children and Adolescents FQHC Incentive Program is final.
- As a condition of receiving payment under the IEHP's Topical Fluoride for Children and Adolescents FQHC Incentive Program, Providers must be credentialed and contracted with IEHP or one of IEHP's contracted IPAs.
- Validation: P4P data is subject to retrospective data validation and must pass all quality assurance checks. Recoupment of incentive payments may occur if retrospective review of submitted claims fails medical record validation.
- Providers will not charge IEHP for medical records for HEDIS, Risk Adjustment, and other health plan operational activities.

▼ Eligibility and Participation

Provider Eligibility and Participation

Contracted IEHP Federally Qualified Health Centers (FQHCs), Rural Health Clinics (RHCs), and Indian Health Facilities (IHFs), who have at least 150 Medi-Cal Members in the Topical Fluoride for Children and Adolescents denominator assigned to the Provider Clinic as of December 31, 2024.

Eligible Members

IEHP Medi-Cal Members assigned to an IEHP contracted FQHC, RHC, or IHF.

✓ Data Requirements

Encounter data is foundational to performance measurement and is essential to success in the Topical Fluoride (TFL) for Children and Adolescents FQHC Incentive Program. Providers will be required to submit encounters for topical fluoride (TFL) services rendered to Members in the 2024 performance year. All encounters for the 2024 performance period must be submitted no later than March 31, 2025. Please use the appropriate codes listed in Appendix 1 to meet the quality incentive requirements.

NOTE: FQHCs, RHCs, and IHFs must submit their encounter to IEHP with their clinic name, address, and facility NPI to ensure that IEHP can connect the services delivered from the Provider Clinic. All applicable topical fluoride services delivered in calendar year 2024 must be reported to IEHP through standard encounter data reporting processes.

▼ Topical Fluoride for Children and Adolescents **FQHC** Incentive

Payment Methodology

Participating Provider Clinics will be offered a financial incentive for improving their Topical Fluoride (TFL) for Children and Adolescents performance rate for the 2024 measurement year. An incentive will be awarded to the Provider Clinics that meet the performance rates shown in Table 1.

TABLE 1: TOPICAL FLUORIDE FOR CHILDREN AND ADOLESCENTS FQHC INCENTIVE PROGRAM – INCENTIVE PAYMENTS						
Tier	Target Performance	Incentive Award				
1	10% Improvement over their Provider Clinic-specific 2023 TFL rate	\$100 per compliant Member				
2	20% Improvement over their Provider Clinic-specific 2023 TFL rate	\$200 per compliant Member				
MPL*	Minimum Performance Level (MPL) of 19.00%	\$75 per compliant Member				

Payment Timeframe

IEHP will issue incentive payments to qualified Provider Clinics July 2025.

^{*}If your Clinic reaches the 2024 Minimum Performance Level (MPL) established by DHCS rate, which is set at 19.00%, IEHP will pay an additional \$75 per every compliant member in the Provider Clinic specific **numerator** at the end of the measurement year (2024). The MPL rate in this program will be adjusted in September 2024/October 2024 to align with the benchmarks established by DHCS.

✓ Appendix 1: Measure Overview

Topical Fluoride for Children and Adolescents

Measure Description: Percentage of Children and Adolescents 1-20 years (1 year - 20.99 years of age) of age, who received at least two topical fluoride applications within the measurement year (2024).

Denominator: Members ages 1-20 years of age who are assigned to the Provider Clinic.

- Anchor Date: Members assigned to the Provider Clinic as of December 31, 2024.

Numerator: Members in the denominator who received at least two topical fluoride applications in measurement year 2024 and reported to IEHP as an encounter using their clinic name, address, and facility NPI to ensure that IEHP can connect the services delivered from the Provider Clinic.

CODES TO IDENTIFY TOPICAL FLUORIDE APPLICATION:						
Service	Code Type	Code	Code Description			
Topical Application of Fluoride	CDT	D1206	Topical application of fluoride varnish			
Topical Application of Fluoride	CDT	D1208	Topical application of fluoride – excluding varnish			
Topical Application of Fluoride	СРТ	99188	Application of topical fluoride varnish by a physician or other qualified health care professional when performed in a non-dental clinic or facility setting			

NOTE: FQHCs, RHCs, and IHFs must submit their encounter to IEHP with their clinic name, address, and facility NPI to ensure that IEHP can associate the services delivered from your clinic.





PROVIDER RELATIONS TEAM

(909) 890-2054 Monday-Friday, 8am-5pm

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